

Booking Terms and Conditions:

Property name: The Gorge

Reference & Sanction Checks

Our Reference Checks are administered by Veri Check. We allow 3 working days for the referencing to be passed after which time the apartment or studio may be offered to other applicants.

Referencing criteria includes a requirement for your income / joint income to be a minimum of 2.5 x the annual rent. You should also not have any unsatisfied CCJ's.

In addition, we will also ask Veri Check to conduct sanction screening on all applicants and Guarantors (where applicable) before the booking is progressed.

These are specialised checks involving several Government sanction databases to identify and list individuals who have been convicted of serious crimes and terrorism offences.

By signing the Application Form you are confirming you will pass these checks. Should you fail, your application will be cancelled.

Fresh will also carry out 'Right to Rent' checks with everyone aged 18 or above who will be living in the apartment or studio. As a prospective resident, you must provide documentation to prove your eligibility to live in the UK and each person will be required to attend a meeting in person with the Residents' Team to verify their identity prior to move in.

Issuing of the Tenancy Agreement will be, amongst other things, subject to the successful completion of these checks.

Tenancy Agreement

A sample document is available in the 'Booking Info' section of your chosen location's website page.

Once issued, the final Tenancy Agreement must be signed by all Tenants and returned within 5 working days, or, in the case of a short turnaround, possibly within 24 hours. Failure to return the agreement may result in the offer being withdrawn.

Payments

Your Tenancy Damages Deposit / flatfair No Deposit Check In Fee must be paid within 48 hours of receiving the invitation to the Flatfair portal – issue of the Tenancy Agreement will be subject to payment having been made. Your first month's rent must then be paid by cleared funds within seven days of the Tenancy Agreement being signed or one working day prior to the Contract start date, whichever happens soonest. Contracts will not be executed prior to the initial monies having been paid.

Your first month's rent is calculated as follows:

If your tenancy commences before or on the 15th of the month, you will be required to pay the value of rent remaining up to the end of that month (i.e total annual rent divided by 365 then multiplied by the remaining days in the month). If your tenancy commences on or after the 16th, you will be required to pay the remainder of that month (calculated as above), plus the full monthly rent for the following month.

Your Tenancy Damages Deposit payment is four weeks rent. Payment of the Tenancy Damages Deposit should be made via the flatfair Portal by the Tenant directly rather than by any third party on the Tenant's behalf. This will be held by the Tenancy Deposit Scheme (Custodial).

If you instead choose the flatfair No Deposit Check In Fee option, you will be required to make a one-off non-refundable payment of one weeks rent plus VAT via the flatfair Portal. At the end of your tenancy you will be responsible to make payment for any damages or missed rent.

Payment Due Dates

Rent payments are due on the 1st of each month as detailed in the Tenancy Agreement and will be made using the Resident App Recurring Payments functionality.

In the case of joint tenancies, residents should nominate one person to make the payment on their behalf – payments from multiple accounts may incur an additional charge.

Advertised Monthly Rents

Please be advised that advertised rent charges and offers may fluctuate throughout the year. The rent of your studio will be secured once you have signed the Tenancy Agreement and paid the first instalment of your rent and your Damage Deposit.

Bills Included

You rent includes water, electric and Wi-Fi. Please ask the General Manager for details of Wi-Fi speeds in the property and check your Wi-Fi device limitations.

Special Offers

Any special offers will be issued in accordance with their own Terms and Conditions.

All agreements are negotiated subject to contract. Once the Tenancy Agreement is signed, executed and your first months' rent is paid you will be unable to cancel the Agreement.

Transfer of Rights

You may not transfer any of your rights under these Terms and Conditions to any other person. We may transfer our rights under these reservation service terms and conditions to another business where we reasonably believe your rights will not be affected.

Guarantors

Applicants may be required to nominate a Guarantor who must accept the role and sign a Deed of Guarantee.

The Guarantor will be responsible for guaranteeing the payment of rent and all other obligations as set out in the Tenancy Agreement in the event you fail to do so.

The Guarantor will be required to successfully pass reference and Sanction checks.

Under no circumstance can the Guarantor be another tenant living in a property managed by Fresh.

Fresh App

The Fresh app is available across the UK and Ireland, you can download this directly from iOS and Android store. It is accessible using the email address used for the booking.

Please accept notifications to keep up to date with announcements within the property, payment dates and key events.

Data in the app is held in accordance with Fresh's privacy policy.

Privacy Policy

Your data associated with your booking will be held in accordance with Fresh's Privacy Policy. You can view the latest copy of the privacy policy [here](#).

By processing an application you are giving consent to be introduced to Flatfair.

Fresh. 